



**Army Community
Service (ACS)
Programs**

**Information, Referral &
Follow-up**

Family Advocacy

Exceptional Family Member

Financial Readiness

Employment Readiness

**Mobilization & Deployment
Readiness**

Relocation Readiness

Army Volunteer Corps

Army Family Team Building

Army Family Action Plan



Who is eligible for ACS assistance?

All active duty and retired military personnel
and their Family members

Members of the Army National Guard and U.S.
Army Reserve when on active duty and their
Family members

Army appropriated fund and non-appropriated
fund employees and their family members

Family members of prisoners of war or
personnel missing in action

Surviving Family members of military
personnel who died while on active duty

Army Community Service is a division of the
Directorate of Family and Morale, Welfare, and
Recreation (DFMWR)



**Army
Community
Service**

**United States Military Academy
at West Point**



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Army Community Service

Army Community Service is the primary resource agency delivering support services tailored to the needs of the extended West Point Community. ACS offers real life solutions to successful Army living by providing a broad range of proactive educational opportunities, individualized counseling & coaching services. From first assignments through separation or retirement, ACS is here to lend support.

The programs we offer include:

Information, Referral & Follow-Up

A centralized point for information & referral to a comprehensive network of internal & external agencies, services & programs; crisis intervention & in-processing.

Family Advocacy Program

Focuses on delivering services that strengthen Army Families by providing the tools to maintain safe & nurturing environments. Services include victim advocacy & sexual assault prevention & response. Classes include:

- * Couples communication
- * Parenting
- * Stress & anger management
- * Wee-ones

Exceptional Family Member Program

Ensures Families with special needs have a core program that provides comprehensive & coordinated community support.

Financial Readiness

Including Consumer Affairs, the Financial Readiness Program offers expansive educational programming in the following areas:

- * Successful money management
- * Budget counseling
- * Proper use of credit
- * Saving & investing for the future
- * Consumer education

The Financial Readiness Program also administers Army Emergency Relief (AER).

Employment Readiness

Provides a full range of employment assistance to Soldiers & Family members with job search, career development & other related services to include:

- * Career coaching & testing
- * Résumé writing assistance
- * Job search assistance & referrals
- * Resource Center
- * Executive Transition Workshops

Mobilization & Deployment Readiness

Assists Soldiers & Families during all phases of deployment & SSO. Assistance includes:

- * Deployment & Reunion briefings
- * Assistance with Family Care Plans
- * Soldier Readiness Processing (SRP)
- * Video Teleconferencing (VTC)
- * Family Readiness Group (FRG) training
- * Waiting Families support services

Relocation Readiness

Supports America's mobile Army through educational training, guidance & outreach efforts. Services include:

- * Welcome packets
- * Newcomer orientations
- * Lending closet
- * Cultural adaptation/ESL
- * Sponsorship training
- * OCONUS PCS briefings
- * Outprocessing

Army Volunteer Corps Program

Serves as the central point of contact for volunteer recruitment, referral, training & recognition on West Point.

Army Family Team Building

AFTB, a volunteer-led organization, provides training to support the total Army effort. AFTB's mission is to educate & train America's Army in knowledge, skills & behaviors designed to prepare our Army Families to move successfully into the future.

Army Family Action Plan

AFAP is a grassroots-level program that gives a voice to all members of America's Army. The annual AFAP Conference provides a forum where the Total Army Family can express quality-of-life concerns & promote effective change.